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QUALITY POLICY 2015

The direction is certain that BERMA MACCHINE can continually improve the efficiency and effectiveness of its Quality Management System. This will happen through the application of the Quality Policy, the achievement of the quality targets, the implementation of the planned actions for improvement, the carrying out of internal audits and finally through the analysis of data originating from surveys on customers and partners and from internal reviews.

The continual improvement, in terms of efficiency and effectiveness of the business' performance and of the activities and services provided that comply with EN ISO 9001 requirements, represents a necessary condition to pursue and increase the level of satisfaction of our customers and staff.

The goals for 2015 are the following :

- improvement of the Quality Management System's efficiency according to the EN ISO 9001 : 2008 requirements;
- pass the audits scheduled in the EN ISO 9001:2008 regulation;
- pursuing the increasing of BERMA MACCHINE's customers and partners satisfaction, through a better understanding of their current and coming needs, also with creation of specific working groups, focused on several topics related to the industrial marking sector;
- continual improvement of our services and attention for our customers, through the development of our products and services quality;
- proceeding with the process of internationalization, taking part to several foreign exhibitions and setting up new cooperation in European markets;
- making aware our customers about our Quality Policy through the spreading of assessment questionnaires.

This policy is publicized through BERMA MACCHINE's website (www.berma.com) and it is periodically reviewed during the Direction's review, in order to make sure that it is consistent with BERMA MACCHINE's statute.

Budrio, 12 January 2015

General Manager
Fabrizio Bergamini

A handwritten signature in blue ink, appearing to be "F. Bergamini", written in a cursive style.